

Conference 2016 Lakes Resort Hotel West Lakes Sat 20 August & Sun 21 August

SATURDAY 20 AUGUST

8.30 – 9.00	Registration
9.00 – 9.10	Welcome & Conference Opening
9.10 – 9.30	Station In Focus – Radio Adelaide
9.30 – 10.30	Round The State: hear from every station in attendance

10.30 – 11.00 Morning Tea

11.00 – 12.30

A. Southbank Room Mediation with Barbara Chappell

Internal conflict is common in community radio and has the potential to disrupt the smooth running of the station. Barbara Chappell holds a Masters of Conflict Management, a Diploma of Human Resource Management, and has lots of experience in engaging communities in resolving disputes. Barbara is also a community radio volunteer so she has firsthand experience of what happens as people come together to produce community radio. In this session Barbara will provide guidance on how to manage complaints and grievances using resources developed by the peak body for community radio and provide opportunities for participants to raise concerns during a Q&A session.

B. Northbank Room Voice Training with Marilyn Bodycoat

Back by popular demand. Marilyn has over thirty years' experience in voice coaching. She is an Associate of both the Australian Music Examinations Board and Trinity College of London. She is the Senior Examiner in Speech and Drama for the AMEB in South Australia and the Northern Territory. Marilyn is currently the Adelaide voice coach for the ABC and Channel Nine, and adjunct professor in strategic presentations at Carnegie Mellon University's Adelaide campus.

C. Annexe Radio Technology for Dummies with Tim Borgas & Julian Tregenza

By request, a session about radio broadcasting that covers the basics and is not 'over the head' of community radio volunteers. Tim & Julian have been involved with community radio for over 30 years between them; Julian has worked with major metro and remote stations and Tim has worked in a voluntary capacity with most of the SACBA stations over the last 10 years.

12.30 – 1.15 Lunch

1.15 – 2.30

D. Southbank Room Best Practice Governance for Community Radio with Jon Bisset & Emma Couch

Jon is the CEO of the CBAA. Jon has previously served in key leadership roles as CEO of the Public Relations Institute of Australia, Chief Executive of the Council on the Ageing (NSW) and Deputy Chief Executive Officer of the Fundraising Institute Australia. Emma is member services officer with the CBAA. Emma studied Journalism at the University of Western Sydney, completing a 1-year internship with Koori Radio in her final year of studies. During this time, she worked on a news program with Sydney's Community Television station TVS, and a documentary for the Refugee Soccer Program, Football United. After a short stint teaching English in Europe, Emma has returned to Sydney to get stuck into the wonderful world of community broadcasting.

E. Northbank Room Dealing with Serial Callers with Barbara Chappell

Engaging with our listeners is an important part of community radio. Serial callers can distract us from presenting a good program; they can cause anger, upset and frustration. In this session Barbara will help us to understand the drivers behind this behaviour and work with participants to help discover new and better ways to deal with this reality of community radio without compromising presenters wellbeing or offending listeners.

F. Annexe New Technology

Get your hands on new technology and find out how it can help your station.

2.30 – 3.00 Afternoon Tea

3.00 – 4.30

G. Southbank Room Community Broadcasting Foundation

What do the new CBF grants mean for your station? CBF Senior Grants Administrator Jo Curtin will give a broad overview of the plans for the new grants categories at the CBF. This is an important opportunity to provide feedback about how your station's needs can best be met by the new CBF grants, prior to the guidelines being finalised. The new grant categories will open in early 2017 for support in the 2017/18 financial year. Jo Curtin – Senior Grants Administrator at Community Broadcasting Foundation. Jo is passionate about social justice and has put this passion into practice through her work in community broadcasting over the past 15+ years. Jo works closely with the Executive Director and Board on strategic planning, policy development and better practice in grant-making. Jo volunteers on grant assessment panels at both her local council and federal MP community grants programs, and has had articles published in *Pro Bono* and *Third Sector Magazine*. Prior to joining the CBF in 2007, Jo worked as Station Manager of Melbourne's youth station SYN and as Assistant Manager at ethnic station 3ZZZ.

H. Northbank Room Interviews with Annie Hastwell

Annie has spent years on air and behind the scenes, interviewed everyone from politicians to international freedom fighters to film stars, and produced award-winning radio features. She's also trained a generation of young journalists to write and talk clearly and directly. Bringing together the right words, sounds and pictures to express ideas is what she does daily, writing scripts and feature articles, producing audio, video and website content, and training scientists to deal with media.

I. Annexe Outside Broadcasts

Benefits, pitfalls, successes and technology - bring your ideas and questions (with Wireless Components)

Lakeside Function Centre

5.15 – 6.30 Join us for a free pre-awards drink and learn the about how you can make your lasting mark on the sector through a gift to the Community Broadcasting Foundation in your will.

6.30 – 10.00 Bilby Awards Dinner

SUNDAY 21 AUGUST

Northbank Room

9.30 – 10.20 SA Community Broadcasters Association Annual General Meeting

10.30 – 11.00 SA Community Broadcasters Association Extraordinary General Meeting

11.00 Southbank Room Future of Community Radio - Panel Discussion

What is the future of community radio – hear from a panel of community radio experts, including Jon Bisset CEO of the CBAA, Peter Batchelor President CBF, Paul Gordon Chairperson Fresh 927

Jon is the CEO of the CBAA. Jon has previously served in key leadership roles as CEO of the Public Relations Institute of Australia, Chief Executive of the Council on the Ageing (NSW) and Deputy Chief Executive Officer of the Fundraising Institute Australia.

Peter is the President of the Community Broadcasting Foundation. Peter enjoyed a long political career spanning 21 years as a member of the Victorian Parliament, with 11 years as a Minister in five portfolios including Minister for Victorian Communities / Community Development and Minister for Arts. Achievements in these areas included assistance to volunteers, volunteer-based organisations and social enterprises; management of the Community Support Fund; and oversight of the Arts grant program. Currently, Peter is also a non-executive Director of The Office of National Rail Safety Regulator. Peter brings a strong background in public policy and governance to the Foundation.

Paul is the Chairperson of Fresh927. Whilst new in the role, Paul has a passion for community broadcasting, and the development of the industry. Outside of his role at Fresh927, Paul is a Senior Associate at NDA Law. One of Adelaide's leading experts in social media and privacy law, his work focuses on intellectual property and technology, with an interest in social media and online law, commercialisation of new technologies, and dispute resolution. In 2013, Paul was named the Young Lawyer of the Year, recognising his professional excellence and contributions to the legal profession and the community at large. In 2015, Paul won the national Lawyers' Weekly 30 Under 30 Awards in the area of Intellectual Property Law, and was recognised by Doyles Guide as a leading Technology Media and Telecommunications Lawyer, and a recommended Intellectual Property lawyer. In 2016, Paul was named amongst Australia's Best Lawyers in the Australian Financial Review in the category of Commercial Law.

12.00 – 1.00 Light Lunch before you leave